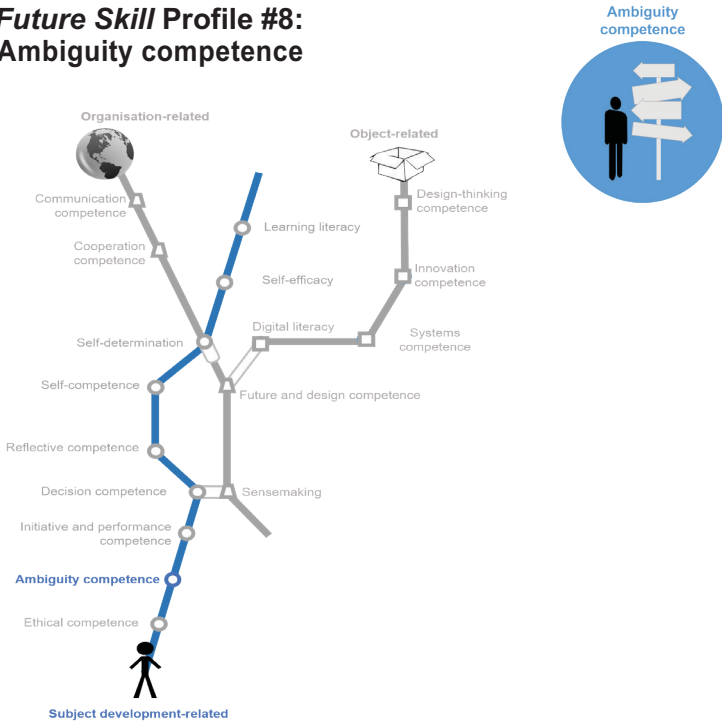


A 3.1.8 Future Skill Profile #8: Ambiguity competence



Definition: Ambiguity competence as a *Future Skill* refers to an individual's ability to recognise, understand, and finally productively handle ambiguity, heterogeneity, and uncertainty, as well as to act in different roles. (*mean value: 4.3 of 5, standard deviation: 0.92*)

Reference Competences: dealing with uncertainty, dealing with heterogeneity, ability to act in different roles

Significance: In highly emergent contexts, the ability to deal with vagueness and uncertainty or to reinterpret contradictory information and signals productively plays an important role.

Description: Ambiguity competence includes dealing with uncertainty and heterogeneity, i.e. different parts in a field of action and the ability to act in different

roles. It is also about recognising ambiguity, heterogeneity and uncertainty, understanding them and being able to deal with them productively.